



DOG SLUMBER PARTY, ,DOGGIE DAYPLAY and GROOMING CONTRACT AND DISCLAIMERS

BEAU'S CHATEAU FOR PETS (BCP)– Traverse City, MI
PET BOARDING POLICIES & RELEASE OF LIABILITY Owner

DOG SLUMBER PARTY, DAY-PLAY AND GROOMING CONTRACT AND DISCLAIMERS- *AFTER DIGITALLY SIGNING YOU MUST CREATE BOTH PARENT AND PET PROFILES. ALL SERVICES ARE BOOKED FOR YOUR PET, NOT YOURSELF.*

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Well Pet Requirements: All vaccines must have been administered by a licensed veterinarian. Client must present written proof of current vaccinations for each pet prior to attending doggy-day play (DDP) or becoming a slumber party guest. If external parasites are found during services, pets will be treated at the cost to the client. Although sick or unvaccinated pets are not permitted to attend BCP, the client acknowledges that they are placing the pet into an area in which communicable diseases may pass between seemingly healthy pets. If following a provided service date the pet shows signs of illness, the client may not hold BCP liable for any inadvertent exposure the pet may have contracted, and that if the client requests an exam, treatment, or medications for the pet that it will be provided by BCP at full cost to the client. Adult Dogs Puppies Must be current on Rabies, Distemper/Parvo and Bordetella (Bordetella every 6 months or yearly) Must be 12 weeks or older & have received (2) Distemper/Parvo vaccines and (2) Bordetella vaccines. Pets over the age of six months, still intact, are no longer eligible for group DDP. For pets who fall within this category individual play or nature walks are highly recommended. BCP prioritizes the safety of all pets above all else. (Exceptions can be made but at the sole discretion of staff based on preliminary temperament test of intact pet and the interactions of the other pets in play group)

Doggy DayPlay (DDP) Safety Policy: While all dogs must pass the preliminary temperament test to be eligible for the DDP program, some behaviors may be revealed only after a dog has attended daycare for a number of days. If conduct deemed unacceptable or dangerous occurs and after our staff has taken measures to correct and re-teach the behaviors in question, BCP reserves the right to immediately deny any dog's eligibility at any time in the event that a dog shows the potential to cause severe injury or to be unwilling to adjust to the DDP program. If a package was purchased, the remaining passes are forfeited at the dog owner's expense. The client agrees to the terms of DDP and releases BCP and staff as well as the owners of other dogs attending DDP of all liability. DDP is not a training ground for dogs with difficult issues nor is it the responsibility of BCP attendants to devote extensive attention to a single dog's problem issues. While in DDP, dogs may not wear chain or pronged collars in which other dogs' teeth might be caught; flat or rolled collars are best. Electronic collars are NOT acceptable, but the Optional Services Handling Form must be signed in addition to this form. Some dogs are known to play by nipping. If this is the case and your pet shows these signs, an option of Humane Society approved muzzle ([click here to read more on muzzling](#)) can be provided at no additional charge and your dog may continue to participate in DDP. Dogs must not have any conditions which can be aggravated by active play or have any contagious disease symptoms such as cough, cold,



nasal discharge, etc. Although the DDP environment is a safe and well supervised area, the client acknowledges that rough play can be an inherent part of dog behavior in DDP. Despite well-trained staff and constant supervision, play may become too rough and an injury to pets may result. Should the pets require immediate treatment before the client can be contacted, the client authorizes BCP to treat pets as deemed necessary by a vet professional closest to BCP.

Following any injury, BCP will attempt to contact the client as soon as possible, but regardless the client acknowledges and assumes all financial responsibility for treatment provided by signing this document. Regarding behavior, if the staff determines that any dog shows excessive stress or aggressive behavior in daycare, the client gives permission for BCP to transfer the dog to an individual inside enclosure within our facility. We will make every effort made to inform the client of the situation. BCP reserves the right to immediately deny any dog's eligibility at any time in the event that a dog causes severe injury or displays dangerous aggression and no refunds will be issued.

PHOTO & VIDEO RELEASE: I agree to allow BCP. to use my pet's name and any images or videos taken while he/she is in the care of BCP., in any form or format, for use, at any time, in any media, marketing, advertising, illustration, trade or promotional materials. **EVENT OF CATASTROPHIC HAPPENINGS:** BCP shall not be responsible for pet replacement over the cost of \$1,000/family. **RIGHT OF REFUSAL:** Beau's Chateau for Pets reserves the right to refuse admittance to any pet or dismiss any pet that does not meet our daycare/boarding/grooming standards. The determination shall be made at the sole discretion of employees of Beau's Chateau for Pets.

*DDP Hours will be 7am-6pm Monday-Friday, Saturday 9am-3pm and closed Sunday. Should a pet be dropped off or picked up before 7am or after 6pm during the week and before 9am and after 3pm on Saturdays will have a Convenience Fee of \$15.00 for the early/late arrival/departure and which shall be assessed to the account.

***Slumber Party guest hours are 8am-5pm Monday-Friday, Saturday 9am-3pm and Sundays slumber party pets must be picked up at either 11am OR 8pm.**

***Grooming Charges: Pet parents must make it known that they are unhappy with groom prior to paying and leaving premise. REFUNDS will not be issued after this point. Provision of payment states you have agreed to the services rendered. If you are unhappy with your pets groom for whatever reason we want an opportunity to explain why the groomer had to cut/shave a certain way. We want all customers to leave with peace of mind and with the understanding we always do what is best for the pet regardless of vanity- After all its hair and it will grow back :).**

***Matted Dogs: If your pet's fur/hair is matted and the length needs to be shorter than what was originally discussed/desired, we will attempt to the contact owner. If the attempt is not answered then the above grooming clause will apply for the comfort of your animal and all charges will apply.**

***Sundays and Holidays are charged a FULL DAY RATE regardless of pick-up time.**



BEAU'S CHATEAU FOR PETS

By signing below, I understand and agree to the terms stated above, and I release Beau's Chateau for Pets as well as the owners of other dogs/cats in-house from any and all liability. Digitally sign this form online or download this form, fill it out and e-mail it to mgmt@beauschateauforpets.com or print it and bring it in with you.

Sign Digitally